



## Nancy J. Glidden

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An effective advocate, counselor and advisor to businesses and individuals involved in a wide range of disputes, Nancy Glidden is retained as a litigator, and is also a skilled mediator and arbitrator. Nancy is known for her ability to analyze and streamline complex issues to achieve appropriate and cost-effective solutions. Notably, she is committed to providing a creative and balanced approach to problem-solving that meets the needs of her clients, and the needs of parties who retain her as a neutral.

An experienced litigator, Nancy also has extensive experience and training in alternative dispute resolution. As a result, she frequently serves as a neutral to mediate disputes either pre-suit or at a critical juncture in the development of a litigated case. Nancy is valued for her thorough and thoughtful understanding of the underlying contested issues, as well as for her sensitivity to the people challenges and emotional components that infuse many disputes. In addition, Nancy is dedicated to both active listening and productive communication, which serve as the catalyst to working constructively with disputing parties and their counsel to achieve successful outcomes.

Nancy's negotiation skill and deep knowledge of the law gained from decades of practice in general civil litigation is a recognized asset and one of the reasons she works as a mediator and arbitrator. Moreover, her subject area expertise is broad and deep and includes a variety of emerging and traditional markets and industries such as real estate, construction, commercial disputes, banking, insurance, personal injury and healthcare.

### Practice Areas

- Mediation and Arbitration
- Construction Litigation
- Real Estate Litigation
- Creditors' Rights & Bankruptcy
- Civil Litigation
- Appeals

### Education

- ◦ Pepperdine University School of Law, Strauss Institute for Dispute Resolution

- ◦ ◦ Professional Skills Program Certificate, Advanced Mediation (2014)
- University of Illinois College of Law
  - Champaign/Urbana, Illinois, J.D. (1990)
  - Recipient, American Jurisprudence Award, Alternative Dispute Resolution
- Columbia University
  - New York, New York, M.A., History (1983)
- Keene State College
  - Keene, New Hampshire, B.A. History, (1980)

## Admissions

- ◦ ◦ ◦ ◦ Supreme Court of Illinois (1990)
  - Supreme Court of Pennsylvania (1997)
  - United States Supreme Court (1997)
  - United States Court of Claims
  - United States District Court, Eastern District of Pennsylvania (1997)
  - United States District Court, Middle District of Pennsylvania (1998)
  - United States District Court, Central District of Illinois (1990)
  - United States District Court, Southern District of Illinois
  - United States Court of Appeals, Third Circuit (1997)
  - United States Court of Appeals, Sixth Circuit
  - United States Court of Appeals, Seventh Circuit

## Memberships

- Pennsylvania Council of Mediators (“PEM”)
  - President
- ◦ ◦ ◦ ◦ Chester County Bar Association
  - Alternative Dispute Resolution Section Co-Chair
  - Mediator, Civil Court Mediation Program
  - Real Estate Section
  - Pennsylvania Bar Association
    - Member, Alternative Dispute Resolution Committee
  - American Bar Association
    - Member, Alternative Dispute Resolution Section
    - Co-Chair Mid-Atlantic Region, Women in Dispute Resolution (“WIDR”) Group
  - Chester County Bar Foundation

- ○ ○ ○ ○ ○ ○ Board of Directors
  - Honorable John E. Stivley, Jr. American Inns of Court
    - Master of the Bench
  - Association for Conflict Resolution (“ACR”)
  - Suburban West Realtors’ Association
    - Mediator
  - “The Center For Resolutions,” Media, Pennsylvania
    - Mediator
  - “Conflict Resolution Services,” Lancaster, Pennsylvania
    - Mediator
  - Chester County Court of Common Pleas
    - Arbitrator

## Presentations

- ○ ○ ○ ○ ○ ○ “*The Five Elements for Effective Mediating*” CLE Presentation for the Chester County Bar Association (2019).
  - “*Pennsylvania Real Estate Seller's Disclosure Law (“RESDL”)*” CLE Presentation for the Chester County Bar Association (2019).
  - “*Real Estate Tax Exemptions for Actual Places of Regularly Stated Religious Worship*” CLE Presentation for the Chester County Bar Association (2018).
  - “*The Real Estate Seller’s Disclosure Law – Case Studies*” Presentation to the Suburban West Realtors’ Association (2017).
  - “*Implicit Bias and Mediation*” CLE presentation for the Chester County Bar Association (2017).
  - “*Will Your ADR Neutral Disclosures Meet Party Expectations?*” Presentation at the American Bar Association Alternative Dispute Resolution Section Annual Spring Conference (2017).
  - “*Mediator Conflict Disclosures: Ethical Conundrums*” CLE program for the Chester County Bar Association (2017).
  - “*ADR Neutral Disclosures: Do They Meet Party Expectations and Are They Effective to Ensure Against Actual and Apparent Conflicts?*” Panel participant for CLE program sponsored by the Women’s Bar Association of Western Pennsylvania (2017).
  - “*Employment Landmines*” Presentation for the Chester County Chamber of Business & Industry involving issues of workplace conflict and non-litigation methods for conflict resolutions (2016). Co-Presented with Brian Boreman, Esquire.
  - “*Preparing Parties for Better Mediation Outcomes*” Moderator and Panelist for CLE program sponsored by the Pennsylvania Council of Mediators (2015).
  - “*Mediation Models – What’s Your Style?*” CLE program for the Chester County Bar Association (2015).
  - “*Stewards of the Profession – Are We Mentoring the Next Generations?*” Panel participant for the CLE program of the Honorable John E. Stivley, Jr. Inn of Court (2015).

- ○ ○ ○ ○ ○ *"The Real Estate Seller's Disclosure Law"* CLE program for the Chester County Bar Association (2013).
- *"Mediation and Arbitration"* CLE program for the Chester County Bar Association (2013) (mediation component).
- *"Compulsory Arbitration"* CLE program for the Chester County Bar Association (2013).